



Vision

The vision of the PDSS Division of Family Services is to build a system that empowers our team to become innovators, leaders, and change makers in the field of social services. We will design a space for healing that is trauma-informed, judgement free, and promotes individual improvement. We will be a strengths-based, person-centered, and culturally competent division that is responsive to the needs of our community and proactive in our efforts to prevent, reduce, or eliminate the risk of abuse and neglect for vulnerable children and adults.

Core Values

1. Transparency
2. Respect
3. Integrity
4. Service
5. Compassion
6. Innovation
7. Teamwork

City of Petersburg **7 Core Values (7 Commitments and 7 Wills)**

Department of Social Services

"Delivering quality services to people in our community that will promote self-sufficiency, responsibility, and safety."

Transparency

We are committed to open, clear, and honest communication.
We will hold one another accountable and accept responsibility for our actions.

Respect

We are committed to showing respect for self, our customers and one another.
We will treat people with patience, courtesy, and kindness.

Integrity

We are committed to doing what is right.
We will be reliable, trustworthy, and honest in all interactions.

Service

We are committed to helping others to achieve a better life.
We will do our work with professionalism, empathy, and a "person-first" attitude.

Compassion

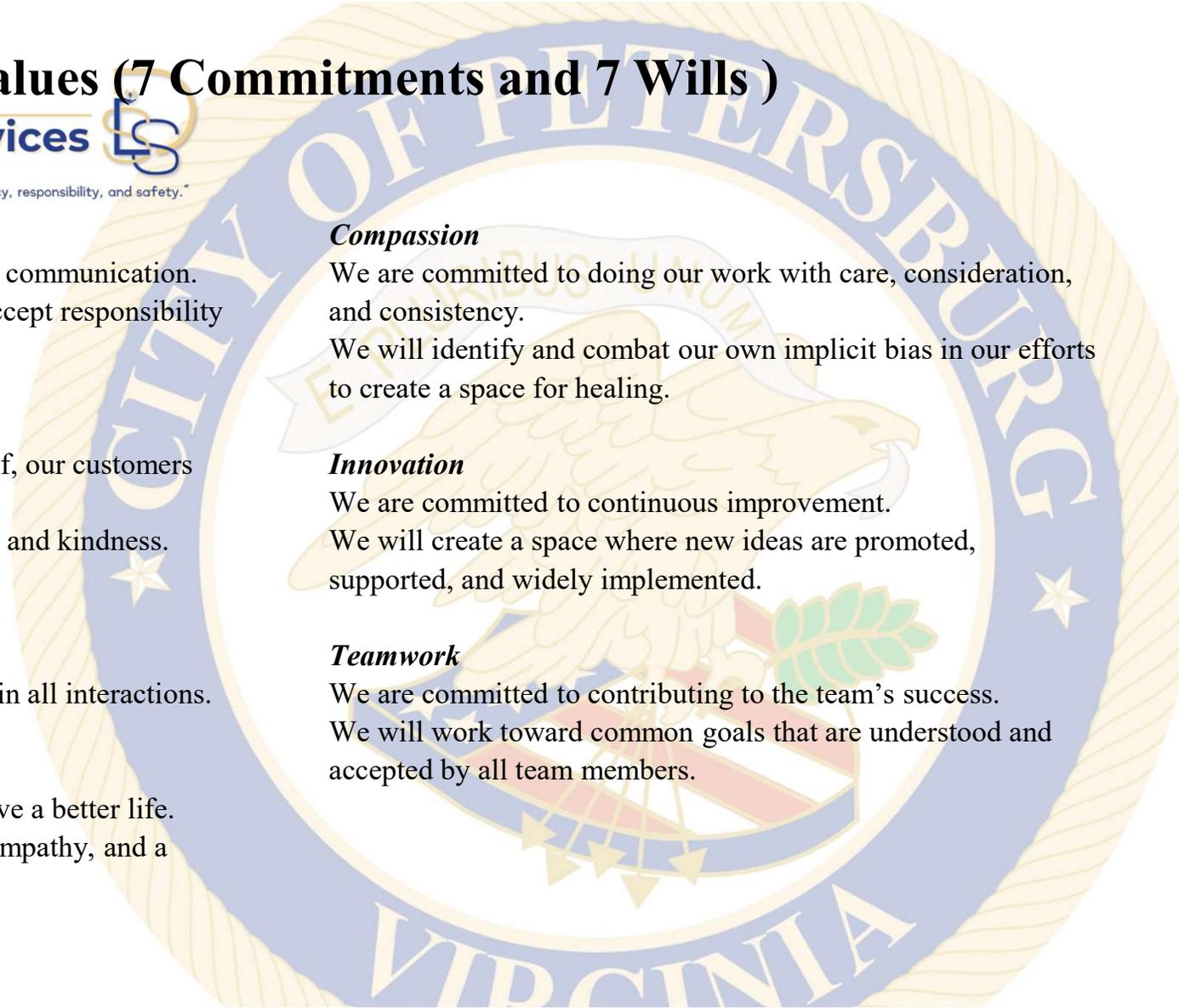
We are committed to doing our work with care, consideration, and consistency.
We will identify and combat our own implicit bias in our efforts to create a space for healing.

Innovation

We are committed to continuous improvement.
We will create a space where new ideas are promoted, supported, and widely implemented.

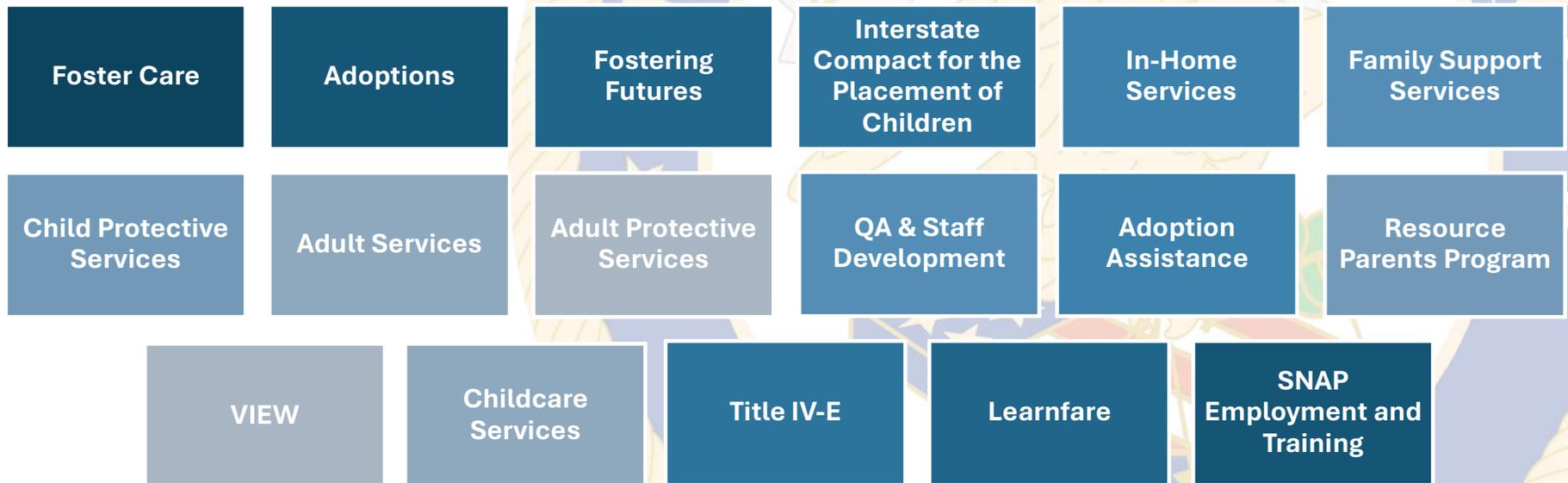
Teamwork

We are committed to contributing to the team's success.
We will work toward common goals that are understood and accepted by all team members.





Division of Family Services





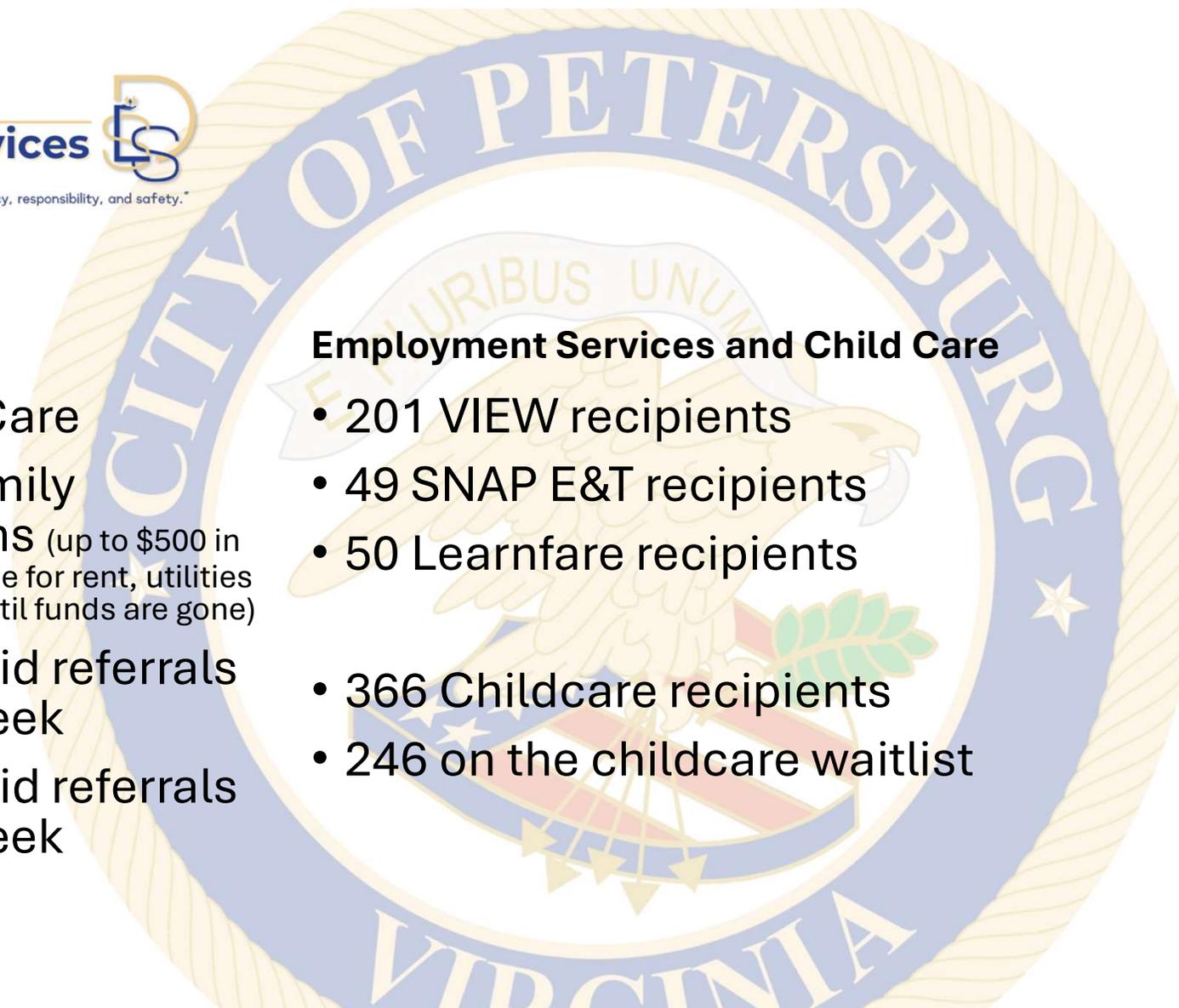
Key Stats

Child & Adult Welfare

- 35 Youth in Foster Care
- Accepting PSSF Family Support Applications (up to \$500 in one time emergency assistance for rent, utilities and other needs – available until funds are gone)
- Approximately 5 valid referrals for Child A/N per week
- Approximately 7 valid referrals for Adult A/N per week

Employment Services and Child Care

- 201 VIEW recipients
- 49 SNAP E&T recipients
- 50 Learnfare recipients
- 366 Childcare recipients
- 246 on the childcare waitlist





Key Initiatives

- KinFirst Now Implementation
- Creation of Quality Assurance and Improvement Unit
- Title IV-E Improvement
- Employee Engagement Morale and Retention

