CITY OF PETERSBURG Utility Billing Department 144 N. Sycamore St Petersburg, VA 23803 UTILITYBILLING@PETERSBURG-VA.ORG

Requirements for Leak Adjustments

Unlicensed Repairs

If plumbing work has been done by an **UNLICENSED** person/plumber, a Statement with the following information is needed and must be within the statement to receive the proper credit, adjustment, or payment plan:

- 1. The DATE in which the plumbing repairs were made
- 2. The ADDRESS in which the repairs were made
- 3. What REPAIRS were made at the location
- 4. WHAT was used to fix the repairs done at the location?
- 5. The statement must be signed and notarized by the person who completed the repairs/work

***If any of the above information is omitted, any adjustments, credits or payment plans cannot be issued.

Licensed Repairs

If plumbing work was done by a *LICENSED* person, plumber, or company:

- 1. Please submit the invoice generated by the licensed person, plumber, or company.
- ***Without this invoice, any adjustments, credits, or payment plans cannot be issued.

 Adjustments will be made to SEWER FEES and may take up to 2 billing cycles for processing.