## 2019 Public Safety Annual Report
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Managing Director of Public Safety
Chief Kenneth A. Miller

On behalf of the Public Safety Members of the City of Petersburg Police, Fire, Juvenile Community Corrections, Community Corrections and the Freedom Support Center I am proud to present our 2019 Annual Report. The pages that follow provide not only a statistical summary of our activities in 2019 but they also provide a snapshot of our day-to-day operations, activities and accomplishments.

In July 2017, when I accepted the opportunity to lead the Petersburg Bureau of Police as Chief, and my transition to Managing Director of Public Safety I along with the members of my command team established three goals for our organization. Enhanced public safety, reduce the fear of crime and provide quality customer service. Through enhanced communication with citizens, and public and private organizations, we continue to work in partnership to find long-term solutions to safety-related issues in an effort to make the City of Petersburg a safe and secure community for all. We continue to strengthen community ties through our community problem solving meetings and community / employee collaboration. Community involvement, proactive crime reporting, information sharing was the catalyst of a successful Citizen’s Police Academy.

It is very important that I take this opportunity to thank the men and women of the Petersburg Public Safety Team who have worked tirelessly to provide this quality customer service to our community. I am proud of the work that has been done by all members civilian and sworn, allowing us to continually improve and better serve the citizens of the City of Petersburg.

Kenneth A. Miller
Mission Statement

The Petersburg Bureau of Police, committed to being a premier law enforcement agency, by engaging our community, building trust, and reducing the fear of crime.
COMMAND STAFF

Deputy Chief of Police
Travis Christian

Administration Commander
Capt. Gregory Geist

Investigations Commander
Capt. Emmanuel Chambliss

Operations Commander
Capt. Chris Walker

Investigations LT.
Christopher Buffkin

Operations LT.
Na'Shayla Nelson

Administrative LT.
Dustin Sloan

Watch Commander
LT. James Frye

Watch Commander
LT. Sherrie Johnson

First Sergeant
Thomas Carter

First Sergeant
Floyd Hall
Petersburg Bureau of Police
Strength Report

As of January 1\textsuperscript{st}, 2020

<table>
<thead>
<tr>
<th></th>
<th>Male</th>
<th>Female</th>
<th>Authorized Positions</th>
<th>Vacancies</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sworn Police Officers</strong></td>
<td>90</td>
<td>74</td>
<td>16</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>(8 Deferred)</td>
</tr>
<tr>
<td><strong>Animal Control Officers Sworn</strong></td>
<td>4</td>
<td>0</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Emergency Communications Staff</td>
<td>13</td>
<td>0</td>
<td>13</td>
<td>8</td>
</tr>
<tr>
<td><strong>Civilian Staff</strong></td>
<td>4</td>
<td>1</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td><strong>Part Time Staff</strong></td>
<td>9</td>
<td>2</td>
<td>7</td>
<td>6</td>
</tr>
</tbody>
</table>
DEPARTMENT FOCUS POINTS

#1. Public Safety - A results driven proactive philosophy utilizing the “Risk Terrain Modeling Approach to Policing”. Hot Spot enforcement with emphasis on intelligence led policing practices.

#2. Well Trained and Equipped Personnel - Delivering the highest standards of service to our citizens by training and equipping a diverse team to reflect state of the art practices of modern Law Enforcement.

#3. Community Engagement — Promoting partnerships and investing trust within our community to ensure a quality return.
CIVILIAN SUPPORT TEAM

Chief’s Office
Ardee Langford

Business Services
Manager/Accreditation
Pam Sheets

Budget and Finance
Manager

Emergency Communications Supervision

Shantel Cooper
Communications Coordinator

Tawanda Abraham
Asst. Communications

Vonsheila Parker
Shift Supervisor

Kristin Milton
Shift Supervisor

Kim Tucker
Shift Supervisor
## COMMUNICATIONS

### Calls for Service (CFS)
#### City-Wide

<table>
<thead>
<tr>
<th>Communications</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police Calls</td>
<td>47,858</td>
</tr>
<tr>
<td>Fire/EMS Calls</td>
<td>11,311</td>
</tr>
<tr>
<td>Total Calls</td>
<td>59,169</td>
</tr>
</tbody>
</table>

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The Communications Unit exists within the Bureau to facilitate around-the-clock communications services for all emergency services for the City of Petersburg. Handling volumes of information and service requests and then directing that information to appropriate service elements by utilizing Communications technology. The Emergency 911 center is staffed 24 hours a day, everyday, and stands ready to handle any emergency or critical incident that may occur. The Emergency 911 Center is the "lifeline" between the individual police officer, firefighter, EMS provider or person calling for assistance.
Through job performance analysis and command driven directives, the Training Unit is tasked with moving forward our agency’s priorities, goals and objectives. The Office is currently staffed with one (1) Corporal. In addition to "In-House" training, the training unit has oversight responsibilities as it relates to both Police Recruit Basic Academy Training, as well as In-Service Academy Training for our sworn Police Officers and civilian personnel. The Training Unit also spearheads our recruitment efforts.
The Petersburg Bureau of Police partners with local media stations and print to ensure a steady flow of information to the public. It is also necessary to monitor Social Media constantly, providing the public with real-time information on matters of Public Safety.
Crime Prevention Officers provide safety information, referrals, and training on various safety topics for individuals, community groups and businesses. Such topics include: neighborhood watch, identity theft, personal safety, workplace safety, and preventing elder abuse. Crime Prevention makes an effort attend civic meetings, events, Neighborhood Watch gatherings or any other opportunity to meet with citizens and speak to them on trends of crime and Law Enforcement strategies.
The goals of the Petersburg Bureau of Police SRO program include providing a safe learning environment in our city’s schools, providing valuable resources to school staff members, fostering positive relationships with youth, developing strategies to resolve problems affecting youth and protecting all students, so that they can reach their fullest potentials.
FIELD OPERATIONS DIVISION

Northwest Precinct

Southeast Precinct

Field Operations Division-

Comprised of Patrol Officers, K-9 Officers, Traffic Safety Officers and School Resource Officers. The Uniform Operations [Patrol] Division is the core of our Police Department. This Division provides the citizens’ and visitors’ of Petersburg with around-the-clock protection and service. The Patrol Division of the Petersburg Bureau of Police has the responsibility of preserving the peace, protecting life and property, and maintaining the balance between law and order and individual liberty. The officers of the Uniform Patrol Division, true to its name, accomplish this by vigilance and constant random patrols of the city's streets and “Hot Spots” by marked and unmarked cars, on foot and on bicycle in an effort to discourage and prevent criminal offenses from occurring.
Uniform Field Operations uses proactive methods of policing to include capturing data to determine crime trends. In 2019, this division saw an overall decrease in violent crimes and property crimes as shown below.

### Violent Crimes

<table>
<thead>
<tr>
<th>Violent Crimes</th>
<th>Period 2018</th>
<th>Period 2019</th>
<th>Period Change</th>
<th>Period %Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>09A Homicide Total</td>
<td>16</td>
<td>20</td>
<td>4</td>
<td>20%</td>
</tr>
<tr>
<td>100 Kidnapping/Abduction Total</td>
<td>5</td>
<td>7</td>
<td>2</td>
<td>40%</td>
</tr>
<tr>
<td>11A Rape Total</td>
<td>7</td>
<td>7</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>120 Robbery/Business Total</td>
<td>13</td>
<td>8</td>
<td>-5</td>
<td>-38%</td>
</tr>
<tr>
<td>120 Robbery/Individual Total</td>
<td>30</td>
<td>24</td>
<td>-6</td>
<td>-20%</td>
</tr>
<tr>
<td>13A Aggravated Assault Total</td>
<td>130</td>
<td>129</td>
<td>-1</td>
<td>-1%</td>
</tr>
<tr>
<td>18.2-5 Felonious Assault Total</td>
<td>1</td>
<td>0</td>
<td>-1</td>
<td>-100%</td>
</tr>
<tr>
<td>Violent Crime Totals</td>
<td>217</td>
<td>194</td>
<td>-23</td>
<td>-11%</td>
</tr>
</tbody>
</table>

### Property Crimes

<table>
<thead>
<tr>
<th>Property Crimes</th>
<th>Period 2018</th>
<th>Period 2019</th>
<th>Period Change</th>
<th>Period %Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 Arson Total</td>
<td>6</td>
<td>2</td>
<td>-4</td>
<td>-67%</td>
</tr>
<tr>
<td>220 Burglary Total</td>
<td>115</td>
<td>115</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>23 Larceny Total</td>
<td>588</td>
<td>542</td>
<td>-46</td>
<td>-8%</td>
</tr>
<tr>
<td>240 Auto Theft Total</td>
<td>78</td>
<td>117</td>
<td>39</td>
<td>50%</td>
</tr>
<tr>
<td>290 Destruction/Damage/Vandalism Total</td>
<td>301</td>
<td>258</td>
<td>-43</td>
<td>-14%</td>
</tr>
<tr>
<td>Property Crime Totals</td>
<td>1,088</td>
<td>1,034</td>
<td>-54</td>
<td>-5%</td>
</tr>
<tr>
<td>Grand Total Major Crimes</td>
<td>1,305</td>
<td>1,228</td>
<td>-77</td>
<td>-6%</td>
</tr>
</tbody>
</table>
The Petersburg Bureau of Police K-9 Unit is comprised of three K-9 Teams specializing in narcotic detection, explosive detection, and tracking. This unit is under the supervision of 1Sgt. F. Hall.

<table>
<thead>
<tr>
<th>Category</th>
<th>Data</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arrest</td>
<td>274</td>
</tr>
<tr>
<td>Summons</td>
<td>340</td>
</tr>
<tr>
<td>Call Outs</td>
<td>34</td>
</tr>
<tr>
<td>Training Hours</td>
<td>1,416</td>
</tr>
<tr>
<td>Firearms Seized</td>
<td>11</td>
</tr>
<tr>
<td>Total Calls For Service</td>
<td>4,234</td>
</tr>
<tr>
<td>Utilizations</td>
<td>196</td>
</tr>
</tbody>
</table>
Traffic Enforcement is the responsibility of all Police Officers. The primary responsibility is the Investigation of Motor Vehicle Crashes and the Enforcement of Motor Vehicle Laws. Officers respond to traffic complaints and deploy personnel and equipment, such as the Stealth Stat and Mobile Traffic Display trailer.

Dedicated traffic officers duties include the management of Taxi Cabs and the Child Safety Seat program. The unit is frequently called out for serious accidents requiring more skills in crash reconstructions. The Traffic Unit takes the lead in initiatives such as Parades, Funeral Escorts and events requiring extensive traffic control. Special enforcement such as, DUI Enforcement, Click it or Ticket, Stationary/Saturation Checkpoints, License Plate Reader, and Highway Safety Patrol, are essential initiatives that preserve the safety of the motoring public.
Arrest and Summons Report 2019

Arrests:
In 2019 there were 3,042 persons arrests for various crimes.

Summons:
In 2019 there were 8,152 Traffic Summons written by the Officers of Petersburg Bureau of Police.
Major Crimes Unit

Investigations Commander

Lieutenant Christopher Buffkin

The Petersburg Bureau of Police Investigations Division is comprised of three units:

**Major Crimes** - investigates all serious crimes including Murder, Sexual Assaults, and Robberies.

**Special Investigations** - is tasked with investigating Crimes involving Drugs, Weapons, and other Vice Crimes.

**Crime Scene Unit, Property and Evidence** - collect evidence needed to prosecute criminal cases. These investigators also maintain a secure facility to ensure detailed accountability of all property and evidence that is in the Police Departments care.

<table>
<thead>
<tr>
<th>Type of Case</th>
<th>Number of Cases</th>
<th>Cleared</th>
<th>Percent Solved</th>
<th>National Average</th>
</tr>
</thead>
<tbody>
<tr>
<td>Homicide</td>
<td>20</td>
<td>10</td>
<td>50%</td>
<td>59.4%</td>
</tr>
<tr>
<td>Death Investigations</td>
<td>19</td>
<td>15</td>
<td>78.9%</td>
<td></td>
</tr>
<tr>
<td>Robberies</td>
<td>38</td>
<td>14</td>
<td>36.8%</td>
<td>29.6%</td>
</tr>
<tr>
<td>Aggravated Assaults</td>
<td>54</td>
<td>34</td>
<td>62.9%</td>
<td>53.3%</td>
</tr>
<tr>
<td>Sex Offenses</td>
<td>24</td>
<td>14</td>
<td>58.3%</td>
<td>38.7%</td>
</tr>
<tr>
<td>Burglaries</td>
<td>21</td>
<td>14</td>
<td>66.7%</td>
<td>13.1%</td>
</tr>
<tr>
<td>Missing Persons/Runaways</td>
<td>22</td>
<td>20</td>
<td>90.9%</td>
<td></td>
</tr>
<tr>
<td>Frauds</td>
<td>20</td>
<td>10</td>
<td>50%</td>
<td>32.1%</td>
</tr>
<tr>
<td>Other</td>
<td>53</td>
<td>37</td>
<td>69.8%</td>
<td></td>
</tr>
<tr>
<td>Overall Totals</td>
<td>271</td>
<td>168</td>
<td>62%</td>
<td></td>
</tr>
</tbody>
</table>
The Special Investigations Unit is made up of 1 Sergeant and 4 Detectives. Their mission is to immerse themselves in the culture of Drug Dealing, Gangs, Firearms and other Vice Crimes. They take an unorthodox approach to identify persons that engage in behavior associated with Guns, Drugs and Violent Crime.
The Crime Scene Investigations Unit is responsible for the collection and analysis of evidence. The CSI Unit is staffed by two full time detectives with the help of a Sergeant trained in forensics. CSI responds to all major crime scenes and handles over 8,000 recovered items of evidence annually.
The Crisis Response Team stands ready to support the community and officers of the Bureau in the event an advanced tactical approach is needed to resolve a situation.
ANIMAL CARE AND CONTROL

Chief Warden
Debbie Broughton

ACO
Jazmis Aponte

ACO
Nicole McKinney

ACO
Zada Adams
Petersburg Animal Care and Control is the animal enforcement unit of the Petersburg Bureau of Police. They respond to calls for service in the city pertaining to any animal related matters. The team manages the city animal shelter where they clean, care for, and facilitate the adoption of animals to the public.
The Petersburg Bureau of Police Chaplain Program is a multi-faith program comprised of clergy members. These clergy members volunteer their time to assist anyone in need of services following a life changing event. Police Chaplains are available to bureau members and citizens seeking additional assistance. Police Chaplains also attend community events and other functions throughout the city of Petersburg.

The Petersburg Bureau of Police Peer Support Program is comprised of sworn and non-sworn members of the bureau who are trained to assist any bureau member who is experiencing a life altering event.
Bobby L. Harvell, Deputy Fire Chief, appointed on September 1, 2018, and has served the department for 35 years. Chief Harvell has held the various ranks in the operations division, and the positions of Battalion Chief and Training Chief before being appointed to head the department of fire.

Richard L. Lemocks, Division Chief of Logistics, serving the department for 37 years, Chief Lemocks provides logistical support to the department by coordinating items such as purchasing of equipment, supplies, apparatus, equipment and facility repairs. Chief Lemocks has held positions in the operations division and training division.

John K. Michalek, Division Chief of EMS, selected in September 2005, Chief Michalek has coordinated the department’s EMS services for the City in conjunction with Southside Virginia Emergency Crew. Currently certified as a critical care paramedic, he has served the department for 34 years. Chief Michalek has held ranks in operations and administration, including Training Chief and Battalion Chief.

Mark A. Milazzo, Chief of Administrative Services, providing 38 years of service to the department, Chief Milazzo has held ranks in operations before transferring to administration. Chief Milazzo has worked in administration providing support in information technology and emergency management.

James H. Reid Jr., Fire Marshal, joining our department in 2015, Chief Reid has lead our Fire Marshal’s office conducting plans review, fire inspections and investigations, while promoting public safety initiatives such as the smoke alarm blitz event throughout the city. Chief Reid brings prior experience from working with the City of Hopewell and state fire marshal’s office.

Kelly N. Ezell, Administrative Assistant, hired in 2013, Ms. Ezell provides assistance and expertise in the daily administrative operations of the department. Many of these daily task include recording budget expenditures, purchasing requisitions, payroll, records management and personnel services.
Sustainability: Establish the Department of Fire, Rescue, and Emergency Services as a structurally stable organization with a greater focus on customer service, efficiency, effectiveness, and accountability.

ACCOMPLISHMENTS

- Moved Fire Administration to Fort Bross St.
- Relocated EMS Coordinator and Fire Marshall’s office to Fire Station #5
- City Emergency Operations Plan updated and adopted by City Council
- Acquired Fire Programs grant Money
- Grant for REPP from VDEM
- 6 new Firefighters hired
- Received $25,000 from Fire House Subs
- Active Shooter Training with Police
- 1 Firefighter completed Fire Inspector Training
Fire/EMS Calls for Service

- 11,311 Total Fire/EMS Calls
- 189 Calls for Fires
- 29 Mutual Aid Calls
Emergency Medical Services

Promoted Citywide CPR Training for all city employees.
- 7 New CPR Instructors
- 192 City Employees Trained in CPR
- 133 Public Safety Employees Trained in CPR
Combines education with community outreach to ensure the citizens are trained and equipped during a fire emergency.

- Received Smoke Detector Award from American Red Cross
- 201 Building Inspections
- 34 Violations on Grass
- 49 Business Actions Forms Inspected
- 10 School Inspections
- Safety Presentation to 200 of our elderly citizens
- Blood Pressure checks and AED training at local churches
- PUB ED event at the YMCA and AMPAC
Awards:
On April 30, 2019 Support 6 was honored at this year’s annual Red Cross banquet with the “Good Neighbor Award.”

On October 26, 2019 Support 6 was honored with the Outstanding Civilian Award at this year’s Petersburg Fire Department Awards Ceremony.

Scene Responses:
Total number of fire support calls – 5
Total on scene hours for fire support calls – 5 hours

Equipment Usage:
Titan Generator Hours
Tri-pod Lighting Hours
Coffee Pot / Urn Hours
Decon Hours
Torpedo Heater Hours
Petersburg Community Corrections
Pretrial and Probation Services

Nicole Loving, Director
Petersburg Community Corrections employs a three prong approach to complete its role in the administration of justice. Pretrial Investigation, Pretrial Supervision, and Probation Services are all vital functions ensuring adult consumers are seamlessly transitioned into the community.

Using supervision as a key component, Petersburg Community Corrections plays a vital role in diverting low-risk offenders through innovative programs and monitoring techniques.

**Pre-trial Mission**
To promote pretrial justice with impartial bail investigations and make recommendations to the Court based on the risk of non-appearance and/or danger to the community using a validated risk assessment. To enhance public safety by implementing comprehensive supervision strategies and pro-social interventions, which decrease the likelihood of criminal behavior and ensure Court appearance.

**Probation Mission**
Petersburg Community Corrections is dedicated to enhancing public safety by providing alternatives to incarceration, facilitating viable treatment options, and delivering effective supervision, which reduce recidivism and improve the lives of the citizens in our communities.
Major Components of PCC

**Pretrial Supervision:**
Supervise all defendants released to PCC by the court, magistrates office, or transferred to the agency from other localities. Monitor compliance with conditions of release, make appropriate referrals and collateral contacts, provide court reminders, verify curfew/HEM compliance, monitor court dates, and submit compliance or violation of bond reports to the court or respective local pretrial agencies as required.

**Probation Supervision:**
Provide supervision to individuals no younger than 18 years of age or considered an adult at the time of conviction, who are sentenced to local-community based probation services by any of the six (6) courts between the City of Petersburg and Dinwiddie county, or as transferred to PCC from another local community corrections agency due to residency for eligible non-violent felony or misdemeanor offenses, for which the court imposes a total sentence of twelve (12) months or less, or for monitoring of cases that do not meet the definition of an eligible placement. Utilize the Risk/Need/Responsivity (RNR) model for supervision and specific evidence-based probation practices. Supervision includes an assessment to identify risk to reoffend and other needs, monthly contacts at minimum, referrals for specialized assessments and monitoring of education or treatment services, which may include; anger management and domestic violence, mental health, substance and/or co-occurring disorders, sex offender treatment services, and other cognitive behavioral treatment interventions, drug testing, and monitoring of restitution and community service.

**Type of Cases:**
Pretrial supervision caseload 210 cases
Probation supervision caseload 453 cases

- 723 Pretrial defendants were screened
- 188 were not interviewed due to ineligibility; not being conducive or declining the interview
- 535 were interviewed

Monitored and reported CURFEW compliance for an average of 20 individuals per month on Pretrial supervision
Accomplishments

- Maintained compliance with DCJS minimum standards for Community Corrections and Pretrial Services
- In accordance with DCJS standards, have successfully managed the highest risk population (Petersburg) in Virginia according to the National Center for State Courts
- Continue to provide Pretrial services in Petersburg, the only jurisdiction in the 11th Judicial District of Virginia
- Decreased jail populations at Riverside Regional since April 2014 through effective Pretrial practices and release recommendations
- Petersburg is one of the only localities with a “meaningful first appearance”, where the Pretrial Officer and court report, Commonwealth Attorney and Defense Attorney are present at the arraignment
- Implemented the use of Polycom for Pretrial service interviews, and eliminated travel to Riverside Regional Jail
- Petersburg hosted national MRT training and two PCC staff were certified as facilitators
- Maintained State Police VCIN compliance certification
- Between January 1, 2019 and December 31, 2019; 6,824 individuals presented in the office without incident
- PCC Officers facilitated 39 warrant services in cooperation with the Petersburg Bureau of Police
- Provided localities with over 10,000 hours of community service hours in 2019
- Agency provided City with a savings of nearly $21,000 with shared lease space and renewed lease contract
- Provided in-house case management, PTCC, Court, and pretrial/probation supervision training to all staff
- Staff started the workbook and Online Learning portion of the CORE competencies for Local Probation and Pretrial Practices (DCJS required training), one staff pending CORE completion
- All Staff received the Oath of Office and are VCIN certified
- Implemented random drug testing for Public Safety sector for new hires and post accident/incidents
- Pilot Site for ARM (Administrative Response Matrix)
- On-site Anger Management, and Domestic Violence/BIP (Healthy Relationships), in partnership with Commonwealth Catholic Charities
- Free monthly on-site HIV testing in partnership with the Minority Health Consortium
Petersburg Juvenile Community
Crime Control Program

Margo A. Hardy, Program Manager
Vision
The Petersburg Juvenile Community Crime Control Program (PJCCCP) strives to provide youth and families in the City of Petersburg a safe, nurturing community that will provide for their needs, recognize their strengths, and support their success.

Mission
To increase public safety by reducing juvenile delinquency through effective prevention, intervention, and treatment services that strengthens families and changes the lives of at-risk youth.
Programs and Services

PJCCCP provides this community based system through the programs offered in the City of Petersburg for youth that are Court ordered into the program or diverted at Juvenile Intake.

Programs and services provided to youth and families for 2019 were:
- Outreach Detention
- Surveillance Services
- Case Management
- Community Services
- Law Related Education
- Too Good for Drugs
- Effective Communication
- Moral Kombat
- Planned Parenthood/Healthy Relationships

Program Stats

All of our program must meet a 75% successful completion rate for the fiscal year. The fiscal year runs from July 1, 2019 to June 30, 2020. These figures are for calendar year 2019.

- 62 Juveniles enrolled in Electronics Monitoring Program – 85% successful completion rate
- 31 Juveniles enrolled in Surveillance Program – 98% successful completion rate
- 25 Juveniles enrolled in Community Service Program – 83% successful completion rate
- 15 Juveniles enrolled in Law Related Education Program – 82% successful completion rate
- 12 Juveniles enrolled in Law Related Education Program – 91% successful completion rate
Community Engagement

Anti-Bullying Walk

Career Workshop

VSU Summerseat Project

Citizenship/Bullying Presentation
Freedom Support Center

Tara Anderson, Executive Director
**Direct Client Services**

<table>
<thead>
<tr>
<th>Service</th>
<th>Total Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Benefits</td>
<td>1,435</td>
</tr>
<tr>
<td>Housing</td>
<td>382</td>
</tr>
<tr>
<td>Job Placement</td>
<td>64</td>
</tr>
<tr>
<td>Transportation Passes</td>
<td>120</td>
</tr>
<tr>
<td>Financial Assistance</td>
<td>158</td>
</tr>
<tr>
<td>Mental Health Support</td>
<td>108</td>
</tr>
<tr>
<td>Readjustment Counseling</td>
<td>15</td>
</tr>
<tr>
<td>Education</td>
<td>8</td>
</tr>
<tr>
<td>Administrative</td>
<td>94</td>
</tr>
<tr>
<td>Legal Specialty</td>
<td>6</td>
</tr>
</tbody>
</table>

**Type of Client**

<table>
<thead>
<tr>
<th>Type of Client</th>
<th>Total Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walk Ins</td>
<td>1,811</td>
</tr>
<tr>
<td>Appointments</td>
<td>579</td>
</tr>
</tbody>
</table>

**Activities Total Number:** 33

<table>
<thead>
<tr>
<th>Activity</th>
<th>Total Number:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Engagement</td>
<td>24</td>
</tr>
<tr>
<td>Special Events</td>
<td>6</td>
</tr>
<tr>
<td>Outreach</td>
<td>3</td>
</tr>
</tbody>
</table>
Community Engagement

Activities Highlights

- Virginia State University Virtual Reality for PTSD
- Virginia State University Career Preparedness Presentation
- Civilian Military Council
- McKesson Military Resource Group Presentation
- Boar’s Head Provisions Plant
- VSU TIPS (Training Intervention for Procedures)
- Fort Lee Quartermaster Event
- Freedom Defenders 3rd Anniversary Event for Homeless Veterans
- City of Petersburg’s Citizens Academy
- City of Petersburg Parks & Leisure Summer Camp Career Series
- National Night Out
- Summer Job Shadow Program
- CACH (Crater Area Coalition on Homelessness) Coalition
- American Red Cross Holiday for Heroes Presentation
- Holiday Embrace

Special Events

1. Vietnam Veteran 50th Anniversary Commemoration Ceremony
   - 171 total attendees (97 Veterans, 21 Spouses/Dependent Survivor)
2. First Responder Appreciation Event (Train Station)
   - 210 Attendees (included Police, EMS, Fire, Code & Compliance, Military and Animal Control Personnel-Event was open to all localities)
3. Lawyers Serving Warriors Legal Service Program
   - 6 participants
4. giVETS Your Best Fundraiser
   - 72 total attendees
5. Veterans Day Social
   - 117 total attendees
As we continue the mission of Managing Director of Public Safety Kenneth Miller, we are implementing innovative personnel training, advanced technology, and customer service to provide the citizens of Petersburg with an outstanding level of excellence in Public Safety. Gone are the days of questions and no answers. “2020 is the YEAR OF ENGAGEMENT!” Engagement through the community and the practical application of enhanced technologies! The Division of Public Safety is dedicated to the continuing enhancement of relationships with the citizens of the city of Petersburg.