



## Notice to Customers of City of Petersburg Waterworks

Este informe contiene información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

# BOIL WATER NOTICE

## Failure to follow this advisory could result in stomach or intestinal illness.

The Virginia Department of Health – Petersburg Health Department, and Petersburg Utilities Department are advising residents to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution. This precaution is necessary because a water main repair that resulted in loss of pressure.

**Community Areas impacted are:** Pleasants Lane from Dupuy Road to E. Valor Road, N. Valor Road and S. Valor Road, Valor Road from Pleasants Lane to Young's Road, to include Magnolia Farms area.

## DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST

- ✓ Boiled or bottled water should be used for drinking, food preparation, making ice until further notice.
- ✓ Boiling kills bacteria and other organisms in the water.
- ✓ Boiling is the preferred method to assure that the tap water is safe to drink.
- ✓ Bring tap water to a rolling boil, let it boil for one (1) minute, Cool before using, or use bottled water.

### **If you cannot boil your tap water.**

- ✓ An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water.
- ✓ The bleach product should be recently purchased, free of additives and scents, and should contain a sodium hypochlorite solution of at least 5.25 %.
- ✓ Public health officials recommend adding 16 drops of bleach (about 1/8 teaspoon) to one (1) gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.
- ✓ Water purification tablets may also be used by following the manufacturer's instructions.

Petersburg Utilities Department will inform you when you no longer need to boil your water. To address this problem we are "Flushing the system and sampling for chlorine and completing required bacteriological testing." We anticipate resolving the problem within 24 to 48 hours.

### **For more information call:**

**Waterworks contact:** Jerry Byerly, 20 E. Tabb Street, Suite 103, Petersburg VA 23803 (804) 733-2407  
7:30 am to 3:30 pm.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

**Date:** 19 January 2018